



Management Support Systems for the UK Care Sector

Health Checks and Audits from UKQCS

UK Quality Care Solutions Ltd offers you a comprehensive professional support service which helps you protect your reputation and develop your business.

Experienced Assessors and Consultants will develop a snapshot of your service in relation to the views of your customers, legislation, contractual requirements and best practice. From that view a practical action plan is prepared to guide service managers to improved performance and compliance.

Inspections require care preparation to maximise the results. UKQCS Auditors provide a pre-inspection health check to support the managers achieve the best result from the inspection.

Whether the inspection is for CSCI Star Rating, RDB Star Rating or Investors in People, UKQCS can help you improve your outcome, and make the most of your investment.

UKQCS offers you sector expertise which is consistent and knowledgeable of your circumstances. Our Newsletters and continued advice and support will ensure you are aware of the important developments which affect your business.

The professional Care support service
tuned to your practical needs!

Other Quality Client Solutions from www.ukqcs.com

Your own management system with customised policies and procedures to meet all legislation and quality awards. The UKQCS system is a subscription service offering incredible value for money: only £65 per month (£780 per annum) plus vat; £40 a month for additional establishments.

Easy to use quality assurance self-assessment model.

HR policy advice and support and Indemnity insurance scheme.

Workforce development, including induction, NVQ and continuing training.



Visit: www.ukqcs.com or email: info@ukqcs.com

UK Quality Care Solutions Ltd, PO Box 2129, Wrexham, LL12 9ZD, UK. Tel: 08707 489899

Health check & Audit Package



The Package:

Health Check

Health checks are aimed at assisting providers and managers plan their business development according to their own priorities.

The service is reviewed, examining recent reports, self assessment documentation, and conducting sample interviews with employees and service users.

An action plan is produced, detailing practical solutions to the issues identified.

Additional consultancy is available from the same or another consultant if support is required to put the action plan into effect, or to assess progress.

Audits are similar to a health check, but set against the specific standards of the inspection.

Audit

Audits are intended to assist care establishments to prepare for specific third party inspection by organisations such as CSCI, RDB and Local Authority contract departments.

Audits also provide external verification of internal quality assurance processes, as required by National Minimum Standards and the Annual Quality Assurance Assessment. The new CSCI assessment and reporting system, together with the Star Rating, are aimed at publicising results, placing care establishments at risk of poor publicity.

Health checks and audits include the operational areas of:

- Administration
- Care
- Catering
- Housekeeping
- Maintenance
- Personnel



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Fees:

Health Checks and Audits:

Single establishment, under 40 beds, or agency with less than £250,000 annual payroll

1 day; £500

Single establishment, over 40 beds, or agency with more than £250,000 annual payroll

2 days; £950

Additional Support Package incl. on-site Support @ £400 per day.

(All Prices Subject to VAT)

Other Support:

A comprehensive care quality management system, customized, online, constantly updated.

A comprehensive professional HR support service with your own HR advisor and full Indemnity insurance cover for Tribunal cases. Our team consists of fully qualified HR professionals with senior level management experience.

UKQCS also provide workforce development training with professional advice and guidance provided by our vocational training experts on a wide range of issues including access to government funding sources.

Call us today or email your requirements

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